

We recognise the importance of protecting the privacy of the users of our websites. Any personal data collected will be treated as confidential in line with the principles of the Data Protection Act 1998.

We collect two kinds of information from visitors to our website: your personal details through registration and site usage information.

When you register on our website, we will ask you to input and will collect personal information from you such as your name, e-mail address, billing address, delivery address, telephone number and a password. We may also collect information about where you are on the internet (e.g. the URL you came from, IP address, domain types such as ".co.uk" and ".com"), your browser type, the country you accessed the site from, the pages of our Website that were viewed during your visit and any search terms that you entered on our Website ("User Information"). We may collect this information even if you do not register with us.

You also may decide to send us personally identifying information, for example, in an electronic mail message containing a question or comment. We use personally identifying information from email primarily to respond to your requests. We may forward your email to other employees who are better able to answer your questions. We may also use your email to contact you in the future about our organisation or to contact you when necessary. Emails and telephone calls will be used for the purposes outlined at the time of collection or registration in accordance with the preferences you express.

Triage Central Limited is the sole owner of the information collected on or website and through manual processes. Triage Central Limited processes personal data for the purposes of providing the service that you have signed up for. We confirm that any personal information which you provide to us and any user information, from which we can identify you, is held in accordance with the registration we have with the Information Commissioner's Office.

We will use your information only for the following purposes:

- Processing your orders and services requested;
- Statistical purposes to improve this website and its services to you;
- Servicing website content
- Administering this website.
- In-house research and statistical analysis.
- Communication about Triage

Processing personal data for the above purposes may entail sharing the information with employees, contractors, agents and professional advisors of Triage Central Limited and other carefully selected organisations under strictly controlled conditions.

Triage Central Limited will treat all your Personal Information as confidential (although we reserve the right to disclose this information in the circumstances set out above). We will keep electronic information on a secure server, and accessed only by those authorised to do so. We fully comply with all applicable UK Data Protection and consumer legislation.

At each point of data collection or registration you are given options to opt-out from being sent future direct marketing material from Triage Central Limited by post or telephone. Where you do not opt-out of such communications, Triage Central Limited may send you information on its activities and services.

Different countries have different data protection laws, some of which provide more protection than others. We will not transfer personal data about you to any country outside of the European Economic Area without first ensuring that adequate protections are put in place for your benefit in accordance with best practice and the Data Protection Act 1998.

To provide increased value to our users, we may provide links to other websites or resources for you to access at your sole discretion. This Privacy Policy applies solely to the personal data collected by Triage Central Limited and does not apply to any third party websites. Triage Central Limited is not responsible for the privacy policies, content or the use to which others make of these websites and advise users to read the privacy policies of other websites before registering any personal data.

We will take all reasonable care, in so far as it is in our power to do so, to keep the details of your order and payment secure, but in the absence of negligence on our part we cannot be held liable for any loss you may suffer if a third party procures unauthorised access to any data you provide when accessing or ordering from this website

Though we make every effort to preserve user privacy, we may need to disclose personal information when required by law. This being requests by the police or any other regulatory or government authority investigating suspected illegal activities to provide your Personal Information and /or User Information we may be obliged to do so.

Under the Data Protection Act, we have a legal duty to protect any information we collect from you.

Accessing your personal data held by Triage Central Limited

You have the right to ask Triage Central Limited, in writing, for a copy of all the personal data held about you (this is known as a 'subject access request') upon payment of a fee of £10.00. If you would like to access your personal data held by Triage Central Limited, please apply in writing to:

Triage Central Limited
Earlsgate House, 35 St Ninians Road, Stirling, FK8 2HE

The Data Controller
Triage Central Limited
Earlsgate House
35 St Ninians Road
STIRLING
FK8 2HE

Verifying, updating and amending your personal information

If, at any time, you want to verify, update or amend your personal data or preferences please write to the address above

Verification, updating or amendment of personal data will take place within 28 days of receipt of your request.

For further information please contact Triage's Data Protection Officer.

If we decide to change our privacy policy, we will place an updated version on this page. Regularly reviewing this page ensures you are always aware of what information we collect, how we use it and under what circumstances, if any, we will share it with other parties.

If you have any questions or suggestions regarding our privacy policy, please contact us at:

Triage Central Limited
Earlsgate House
35 St Ninians Road
STIRLING
FK8 2HE